

# SALON *James*

Dear Guests,

We are so excited to see you back in the salon! There will be some changes upon your arrival that we wanted to make you aware of.

- Masks will be required. Please bring one with you that can be worn around your ears.
- Please call the front desk when you arrive and wait in your car. We will let you know when your stylist is ready.
- You will be asked to fill out a health questionnaire and your temperature will be taken with a touchless thermometer.
- Upon entering the salon, please wash or sanitize your hands.
- We ask that you limit the number of personal items that you bring with you.
- No guests may attend your appointment with you. If you are bringing a child, only one person may accompany them inside the salon.
- We will not be providing beverages at this time. Please bring whatever you would like to drink with you.
- If you or anyone you have come in contact with is not feeling well, please reschedule.
- Due to a 50% occupancy guideline it is extremely important that we are aware of any cancellations as soon as possible. This will allow us the opportunity to book that time with someone else. We are requesting 48 hours if possible.
- We will be requiring a non-refundable \$100 deposit on all Keratin treatments, Brazilian Blowouts, and any service longer than 3 hours.
- Products will be available to purchase, but please allow a staff member to help you!
- Please expect an additional charge for extra product used in order to cover regrowth when necessary. There will be a temporary \$1 charge per client for added sanitation and PPE.

- At this time, Blow dry Club Cards and Referral Programs are discontinued.

The safety of our guests and staff has always been important to us. It is our goal to provide you with the best experience possible despite the changes necessary at this time. Thank you for all of your support and understanding!

Love,  
The Salon James staff